



MILAN

Soccer School



**REFUND POLICY
PROGRAMME**

All Milan Academy Programmes are based on 40 weeks. Commitment is explained at enrolment. Payments twice per year are intended to reflect the level of commitment.

Milan Academy follows a strict 'no refund' policy for absence - such as:

- general illness
- family/educational holidays
- school commitments/ homework
- appointments e.g. dentist or doctor
- players being overstretched due to other engagements
- severe breach of code of conduct
- injuries sustained outside Milan Academy training

MAKE UP SESSIONS are offered in lieu of missed lessons at a day, and location convenient to parents throughout the year. Please send an e-mail to inform us of when and where you will take advantage of this excellent service. Milan Academy also provides many **extra days** for tournaments and friendly matches for you to take advantage of and enjoy their benefits. Milan Academy reserves the right to offer the opportunity to participate in one of our Milan Junior Camps in lieu of refunds.

Exceptions

Maximum Refund of 4 weeks training may be granted for prolonged sports injury sustained during Milan Academy training session as approved by the Business Manager. Relevant Medical certificate must be submitted with an accompanying letter. All cases will be considered individually.



MILAN

Junior Camp



**REFUND POLICY
CAMP**

Camps are scheduled on specific dates well in advance. There is a strict 'no refund' Policy.

If for **any** reason you are unable to attend a Camp, Milan Academy Australia will transfer funds to another camp scheduled throughout the year of your choice. Milan Academy organises minimum 12 Camps per year.



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**REFUND POLICY
TOURNAMENT**

A Bond of **\$50** per player will be taken at the moment of paying for Hotel accommodation. This will be refunded in full unless any damage has to be paid for.

Milan Academy Australia is not responsible for any loss of luggage, personal items or sports kit.

Milan Academy cannot refund or restore loss involved in Travel organised by Marisas Travel.